

V.U.C.A LEADERSHIP



The acronym VUCA was coined by the US Army in the 1990s to describe the various threats that arise when situations are volatile, uncertain, complex and ambiguous. It's only fitting that this term has become ingrained in the workplace of today! With the ever-changing environment, developments in technology and unpredictability of business today, if your organization wants to survive and thrive in a VUCA world, your leaders need to have the skills that prepares them for whatever comes their way.

Leaders are expected to predict change before it occurs, identify and take advantage of opportunities, create and implement strategic plans, motivate their team and make effective decisions while managing the risks that come along with it.

So how do you prepare your leaders for the challenges that lie ahead in a VUCA world? We're going to provide them with the skills and techniques that give them the confidence needed to face any challenges head on.

WHO SHOULD ATTEND:

This program is suitable for a wide range of professionals in leadership roles but is targeted towards CEOs, managing directors, directors, department heads, program managers, project managers, senior managers, middle managers, executives, consultants, entrepreneurs and future leaders within the organization

DATE & TIME:

23rd & 24th August, 2017; 9a.m to 5p.m

LOCATION:

Unit A211, 2nd Floor, Lift Lobby 3, Block A, Damansara Intan E-business Park, 1, Jln SS 20/27, 47400 Petaling Jaya, Selangor

For more information, please contact Ms Grace Foo at 012-4647801 or Ms O'Neil de Lim at 016-419 4343/ oneil@mpc.org.my or visit <http://www.mpc.org.my/vuca-leadership-for-pm/>

COURSE OBJECTIVES

With over 30 years combined experience in the industry, our trainers have faced their fair share of change and uncertainty during their time as leaders. They're going to show you the impact of VUCA on your career and the role it plays in your leadership style, how to empower and lead your team through turbulent times and develop your skills to become an effective leader in today's ever-changing world. You're going to learn about self-awareness, emotional intelligence, gain the ability to recognize volatile situations in your industry, identify and overcome uncertainty and ambiguity in the business and the key principles and processes needed to effectively lead your teams and the organization. You'll also learn how to effectively communicate across and overcome the various cultural, geographical and generational gaps faced by organizations today.

TOPICS COVERED IN THIS COURSE



VUCA: UNDERSTANDING THE NEW WORKPLACE NORM



VUCA LEADERSHIP: SELF-AWARENESS & EMOTIONAL INTELLIGENCE



CHANGE MANAGEMENT: BECOMING A VISIONARY IN A VOLATILE WORLD



UNDERSTANDING UNCERTAINTY: LEADING YOUR TEAM THROUGH TOUGH TIMES



UNTANGLING COMPLEXITIES: EFFECTIVE & CREATIVE PROBLEM-SOLVING & DECISION-MAKING



ADAPTING TO AMBIGUITY: CREATING & IMPLEMENTING STRATEGIC PLANS



CONFLICT MEDIATION: DEALING WITH DIFFICULT EMPLOYEES, CUSTOMERS & SITUATIONS



DELEGATION: THE BENEFITS, DRAWBACKS & HOW TO USE IT



EFFECTIVE TIME MANAGEMENT



GET OVER IT: BRIDGING THE GENERATIONAL & CULTURAL DIVIDE



OWN IT: CREATING A CULTURE OF ACCOUNTABILITY & COMMITMENT



PERFORMANCE MANAGEMENT: GOING FOR GOLD